

Navigating your new electric bill

As a result of our recent software upgrade, your bills will soon have a new look. You will find the same important information with some new features to make managing your account even easier. We also have more room to share detailed messages with our members.

INFORMATION KEY

YNNN Group 35273

West Central Electric Cooperative, Inc.
A Touchstone Energy® Cooperative 
800-491-3803 • www.westcentralelectric.coop
HIGGINSVILLE: 8 am - 4:30 pm M-F
OAK GROVE: 8 am - 4:15 pm M-F

Important Messages

B

Total Due
\$141.00
Due Date:
01/15/2026

A

Member Name
Account #

Billing Date:
Current Bill Due Date:
12/30/2025
01/15/2026

	Previous	Present	Multiplier	kWh Usage
Readings	39253	40117	1	864

C

D

Service Address:
Service Description:

Meter #	Reading Dates	Map #:	Phone:
From	To	Days	
11/25/2025	12/27/2025	32	

E

Energy Usage Comparison

G

Charge Detail

Service Availability	32 days @ 1.37 per day	\$43.84
Energy Charge	800 kWh @ 0.1130	\$90.40
Energy Charge	64 kWh @ 0.0965	\$6.18
Roundup Amt		\$0.58

F

Usage Graph

H

Keep Send

WEST CENTRAL ELECTRIC COOPERATIVE, INC.
7867 S. HIGHWAY 13
HIGGINSVILLE, MO 64037-8275

Retain top portion for your records.
Return bottom portion with your payment.

Account Number
Total Due 01/15/2026
\$141.00

Amount Paid _____

27050009999999000014100000014100123020254

A Account Information:
Your billing date, account number and account name are listed here.

B Important Messages:
Learn about programs, services, notices and events.

C Total Amount Due:
This section lists your total amount due and the due date. Automatic payment would be indicated here if you participate in this program.

D Electric Service Description:
Details regarding your usage. This section gives the reading dates, the number of days the bill covers, your meter readings and total kWh used during the billing period.

E Usage Graph:
This graph lets you track your electric usage from month to month and gives the average temperature.

F Charge Detail:
This section gives you a breakdown of all the charges making up your total amount due for the current billing cycle.

G Energy Usage Comparison:
At-a-glance comparison of your usage.

H Payment Stub:
If you are paying by check, **please return this stub with your payment** to ensure the payment is properly credited to your account.

**Online**

Log in to SmartHub at www.westcentralelectric.coop or download the mobile app

**Quick Pay**

Pay at www.westcentralelectric.coop without having to register an account

**Pay by Phone**

855-939-3639

**Auto Pay**

Set up to have payment automatically withdrawn each month

**Mail**

7867 S. Hwy 13
Higginsville, MO 64037

**In Person or Drop Boxes**

Higginsville office: 7867 S. Highway 13

Oak Grove office: 506 N. Broadway

Central Bank-Holden:
123 W. 2nd St., Holden

Community National Bank:

713 PCA Rd., Warrensburg

- Late fees assessed on any current balance after the due date. Unpaid accounts subject to disconnection after due date.

No disconnect notices will be sent.

- Payments must be received (not postmarked) by due date to avoid late fees or disconnection. Failure to receive a bill does not exempt you from penalties.

- If you are unable to pay by the due date, contact the office to make payment arrangements.

- Ask about our **Level Pay Plan** to budget your monthly expenses, or set up **Prepay** to pay as you go.

**Explanation of Charge Detail**

The Charge Detail box on the front of your bill breaks out each charge to your account for the billing period and includes energy charges, taxes and extras such as security lights, Operation RoundUp or adjustments.

Service Availability Charge: A daily minimum of the fixed expenses to maintain the electric system.

Energy Charge: The electric energy measured in kilowatt hours (kWh) consumed by a member during a billing period. After the first 800 kWh each billing period, residential accounts receive a lower rate per kWh.

To report an outage:

24-hour emergency numbers:
1-800-491-3803 or 816-565-4942

Report online at
www.westcentralelectric.coop

Report on SmartHub app

ALWAYS STAY AWAY
FROM DOWNED POWER LINES!

Sign up for SmartHub!

- PAPERLESS BILLING
- OUTAGE INFORMATION
- ENERGY USE DATA AND NOTIFICATIONS
- MAKE A PAYMENT OR ENRC