

Navigating your new electric bill


As a result of our recent software upgrade, your bills will soon have a new look. You will find the same important information with some new features to make managing your account even easier. We also have more room to share detailed messages with our members.

INFORMATION KEY

- A Account Information:**
Your billing date, account number and account name are listed here.
- B Important Messages:**
Learn about programs, services, notices and events.
- C Total Amount Due:**
This section lists your total amount due and the due date. Automatic payment would be indicated here if you participate in this program.
- D Electric Service Description:**
Details regarding your usage. This section gives the reading dates, the number of days the bill covers, your meter readings and total kWh used during the billing period.
- E Usage Graph:**
This graph lets you track your electric usage from month to month and gives the average temperature.
- F Charge Detail:**
This section gives you a breakdown of all the charges making up your total amount due for the current billing cycle.
- G Energy Usage Comparison:**
At-a-glance comparison of your usage.
- H Payment Stub:**
If you are paying by check, please return this stub with your payment to ensure the payment is properly credited to your account.

YNNN

Group 35273



West Central Electric Cooperative, Inc.
A Touchstone Energy® Cooperative
800-491-3803 • www.westcentralelectric.coop
HIGGINSVILLE: 8 am - 4:30 pm M-F
OAK GROVE: 8 am - 4:15 pm M-F

Important Messages

Member Name

Account #

Billing Date: 12/30/2025
Current Bill Due Date: 01/15/2026

Previous Balance \$109.00
Payment Received -\$109.00
Balance Forward \$0.00
Current Charges Due \$141.00
Total Amount Due 01/15/2026 \$141.00

Total Due
\$141.00
Due Date: 01/15/2026

Service Address:
Service Description:

Map #:

Phone:

Meter #	Reading Dates	Days	Readings	Multiplier	kWh Usage
	From	To	Previous	Present	
	11/25/2025	12/27/2025	32	39253	40117
				1	864

Charge Detail
Service Availability 32 days @ 1.37 per day \$43.84
Energy Charge 800 kWh @ 0.1130 \$90.40
Energy Charge 64 kWh @ 0.0965 \$6.18
Roundup Amt \$0.58
Total Current Charges \$141.00

Usage Graph
Monthly Use (Bar Chart) Average Temp (Line Chart)
Temp 75 60 45 30 15 0
kWh 1500 1250 1000 750 500 250 0
2024 2025

Energy Usage Comparison
This Month: 864 kWh, 32 days
Last Month: 635 kWh, 27 days
This Month Last Year: 954 kWh, 31 days
Avg Daily Use: 27 kWh
Avg Daily Cost: \$4.41
Avg Daily Temp: 38°F

KEEP SEND

West Central Electric Cooperative, Inc.
7867 S. Highway 13
Higginsville, MO 64037-8275
A Touchstone Energy® Cooperative

Account Number
Total Due 01/15/2026 \$141.00
Amount Paid

WEST CENTRAL ELECTRIC COOPERATIVE, INC.
7867 S. HIGHWAY 13
HIGGINSVILLE, MO 64037-8275
2705000999999000014100000014100123020254



Online

Log in to SmartHub at www.westcentralelectric.coop or download the mobile app



Quick Pay

Pay at www.westcentralelectric.coop without having to register an account



Pay by Phone

855-939-3639



Auto Pay

Set up to have payment automatically withdrawn each month



Mail

7867 S. Hwy 13
Higginsville, MO 64037

In Person or Drop Boxes

Higginsville office: 7867 S. Highway 13



Oak Grove office: 506 N. Broadway

Central Bank-Holden:

123 W. 2nd St., Holden

Community National Bank:

713 PCA Rd., Warrensburg

- Late fees assessed on any current balance after the due date. Unpaid accounts subject to disconnection after due date.

No disconnect notices will be sent.

- Payments must be received (not postmarked) by due date to avoid late fees or disconnection. Failure to receive a bill does not exempt you from penalties.

- If you are unable to pay by the due date, contact the office to make payment arrangements.

- Ask about our **Level Pay Plan** to budget your monthly expenses, or set up **Prepay** to pay as you go.



Explanation of Charge Detail

The Charge Detail box on the front of your bill breaks out each charge to your account for the billing period and includes energy charges, taxes and extras such as security lights, Operation RoundUp or adjustments.

Service Availability Charge: A daily minimum of the fixed expenses to maintain the electric system.

Energy Charge: The electric energy measured in kilowatt hours (kWh) consumed by a member during a billing period. After the first 800 kWh each billing period, residential accounts receive a lower rate per kWh.

To report an outage:



24-hour emergency numbers:
1-800-491-3803 or 816-565-4942

Report online at
www.westcentralelectric.coop

Report on SmartHub app

ALWAYS STAY AWAY
FROM DOWNED POWER LINES!

Sign up for SmartHub!



- PAPERLESS BILLING
- OUTAGE INFORMATION
- ENERGY USE DATA AND NOTIFICATIONS
- MAKE A PAYMENT OR ENRC